Scenario 1.2: Voucher - Cannot pull PO into Voucher / Vendor ID - Page 1 of 1

No

V.1.4. - 07/06/12



Processor

Voucher

Voucher



START:

PO not available (PO does not show up in search results)

Use the Purchase Order Inquiry page to view details for the purchase order (PO Tool 2)

Does the Vendor ID number on the

PO = the Vendor ID number on the voucher?

Yes

Refer to **Checklist 1** for other

possible issues and resolutions

Change the Vendor ID on the Voucher to match the Vendor ID on the PO.

PO

Which document has the correct vendor ID number on it?

Voucher OR Purchase Order

The vendor ID can NOT be changed on a PO that has already been 'Dispatched' to a vendor.

Buying Administrator:

Close the existing PO/ PO Line(s), then

Requisitioner: Create a new requisition with the correct/ Vendor ID number

Scenario 1.2

The Voucher Processor attempts to copy the PO into the voucher. When they search for the PO on the voucher screen, they do not get a result.

The Vendor ID on the PO and the Vendor ID on the Voucher MUST match in order to be able to pull the PO in to the voucher.



Note: Overriding Vendor ID Match Exceptions (on a voucher) is not best business practice, therefore it is recommended that your Agency does NOT use this business process.

